

## WHO TO CALL LIST

### ***Abandoned or Vacant Properties***

Department of Housing & Neighborhood  
Development  
717-291-4706

### ***Abandoned Vehicles***

Lancaster City Bureau of Police  
717-735-3454

### ***Animal Management Complaints***

County Wide Communications  
717-664-1180

### ***Broken Sewer Pipes & Broken Water Pipes***

Bureau of Wastewater (ADMINISTRATION)  
717-291-4825  
Bureau of Wastewater (AFTER 3 PM)  
717-989-3727  
Bureau of Water (METER SHOP)  
717-291-4820  
Bureau of Water (AFTER 3 PM)  
717-291-4816

### ***Building, Zoning & Plumbing Permits***

Department of Housing & Neighborhood  
Development  
717-291-4724

### ***County Drug Task Force***

Lancaster City Bureau of Police  
1-800-422-1380

### ***Crime Prevention***

Lancaster City Bureau of Police  
717-735-3481

### ***Dead Animals in Street***

Department of Public Works, Streets  
Department  
717-291-4835

### ***Down Power Lines*** (CALL 911 FIRST)

PP&L  
1-800-342-5775

### ***Gas Leaks*** (CALL 911 FIRST)

UGI  
800-276-2722

### ***Graffiti Complaints***

Solid Waste Hotline  
717-291-4744

### ***Handicap Parking Permit***

Lancaster City Bureau of Police  
717-735-3452

### ***Hazardous Waste, Household***

Solid Waste Hotline  
717-291-4744

### ***Housing Complaints***

Department of Housing & Neighborhood  
Development  
717-291-4706

### ***Loading Zone Permit***

Lancaster City Bureau of Police  
717-735-3452

### ***Neighborhood Quality of Life Issues***

Director of Neighborhood Engagement  
Milzy Carrasco  
717-517-5723

### ***Noise Complaints***

County Wide Communications  
717-664-1180

### ***Parking Meters***

Lancaster City Parking Authority  
717-299-0907

### ***Parking Permit***

Lancaster City Parking Authority  
717-299-0907

### ***Police Emergency***

County Wide Communications  
911

***Police Non-Emergency***

County Wide Communications  
717-664-1180

***Potholes***

Department of Public Works, Streets Bureau  
717-291-4835

***Power Outage***

PP&L  
1-800-342-5775

***Recycling Questions***

Solid Waste Hotline  
717-291-4744

***Rodents***

Department of Housing & Neighborhood  
Development  
717-291-4706

***Storm Drain Clogged***

Bureau of Wastewater  
717-291-4825  
Bureau of Wastewater (AFTER HOURS)  
717-989-3727

***Shade Trees on Street***

City Arborist  
717-291-4846

***Sidewalk Complaints***

City Engineering  
717-291-4764

***Street Cleaning***

Department of Public Works, Streets Bureau  
717-735-3300 ext. 3291

***Street Lights***

PP&L  
1-800-342-5775

***Tax or Utility Billing Questions***

Customer Service  
717-735-3425

***Trash Complaints***

Solid Waste Hotline  
717-291-4744

***Trees, Fallen***

Department of Public Works, Parks  
Department  
717-291-4841  
County Wide Communication (AFTER HOURS)  
717-664-1180

***Video Cameras***

Safety Coalition  
717-397-3137

***Water Quality***

Bureau of Water (LAB)  
717-291-4818  
Bureau of Water (AFTER HOURS)  
717-291-4816